



QUALITY POLICY

“Trymoss Engineering supports our customers’ success by consistently delivering products that meet or exceeds their expectations and requirements. We are committed to continuous improvement in seeking the best ways to serve our customers.”

(QMF-08 Version 4)

The management of Trymoss Engineering Pty. Ltd. has a firm commitment to supplying products of the highest quality which merit complete customer satisfaction throughout their effective life. This commitment requires us to ensure that all finished products meet Trymoss Engineering's standards, our customers' requirements, the exacting requirements of the process environment to which they are subjected as well as complying with all applicable statute's regulations and codes.

To this end, the Company has established and maintains a quality system which meets the Australian/New Zealand and International Standards ISO 9001: 2015 "Quality Management Systems - Requirements".

The responsibility for quality lies with every employee and relies on their own commitment that all products are totally operational, functional and comply with the design and customer's specification.

All levels of employment are encouraged to be pro-active in their approach and continually review the Quality System and suggest changes in manufacturing or inspection techniques to improve efficiency, productivity, and reliability of supply of quality products both to our customers and from our suppliers.

Trymoss Engineering has a strong work ethic.

Stephen Moss
CEO

Dated: 11/10/2021

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It is the management's clear intent that this policy and its objectives are properly adhered to, that resources are provided to an adequate level and the Quality System is continually reviewed for improvements, to enable Trymoss Engineering to maintain its competitive position without prejudicing its reputation for supplying service and equipment of the highest standard.

QUALITY OBJECTIVES

- Maintain ISO 9001 2015 Certification
- Obtain ISO 14001 2015 Environmental Management Certification
- Have Customer Complaints at a maximum of 5 % of all orders
- Customers Satisfaction Surveys with no less than a minimum average score of 4.0 on any question
- Reworks at less than 5% of all parts

(QMF-08-01 Version 5)

*The Trymoss Engineering Quality Policy and Quality Objectives
are made available to all Interested Parties*